

Covers all your troubleshooting needs !

Available on cloud



On Premises



Feature Highlights



- ✓ Advanced remote desktop sharing
- ✓ Voice, video and text chat
- ✓ Remote file transfer
- ✓ Wake on LAN
- ✓ Remote shutdown
- ✓ System manager
- ✓ Resourceful reports

Advanced Remote Control



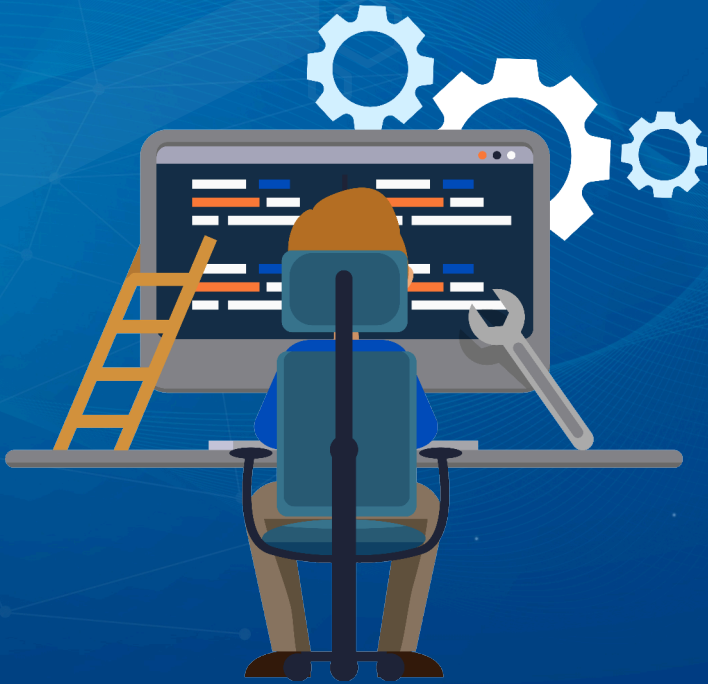
- ✓ HIPAA, PCI and trade practice compliant
- ✓ Multi monitor support
- ✓ Get users stamp approval before every session
- ✓ Ability to record remote sessions
- ✓ Reconnect to sessions on reboot
- ✓ Collaborative troubleshooting
- ✓ Invoke user specific remote sessions

Chat

- ✓ Voice, video and text chat support
- ✓ Initiate chat sessions with multiple users
- ✓ Invoke chat from remote sessions



System Manager

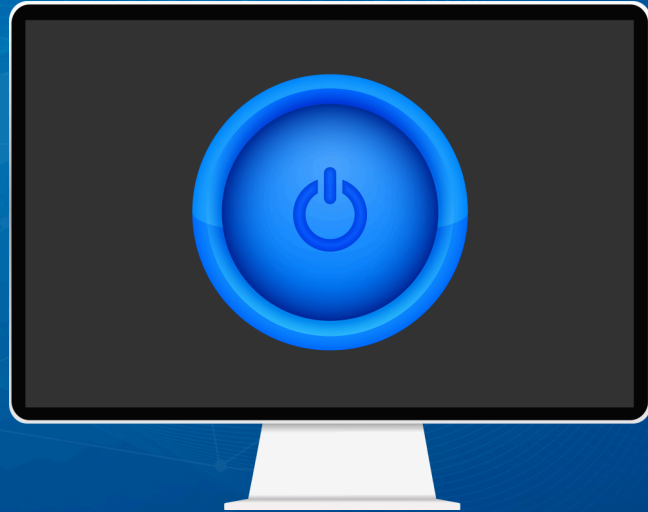


- ✓ A dozen of tools simplify troubleshooting
- ✓ Invoke remote actions using systems account
- ✓ Remotely track processes, services and startup programs
- ✓ Access command prompt and registry
- ✓ Manage computers, users and software installed
- ✓ Remote device manager



Remote File Transfer

- ✓ Granular access to files and folders
- ✓ Remotely send and receive files
- ✓ Assign privileges to access files



Power Options

- ✓ Wake or shutdown computers on demand and in bulk
- ✓ Shutdown computers with no active users
- ✓ Let users interact with shutdown wizard

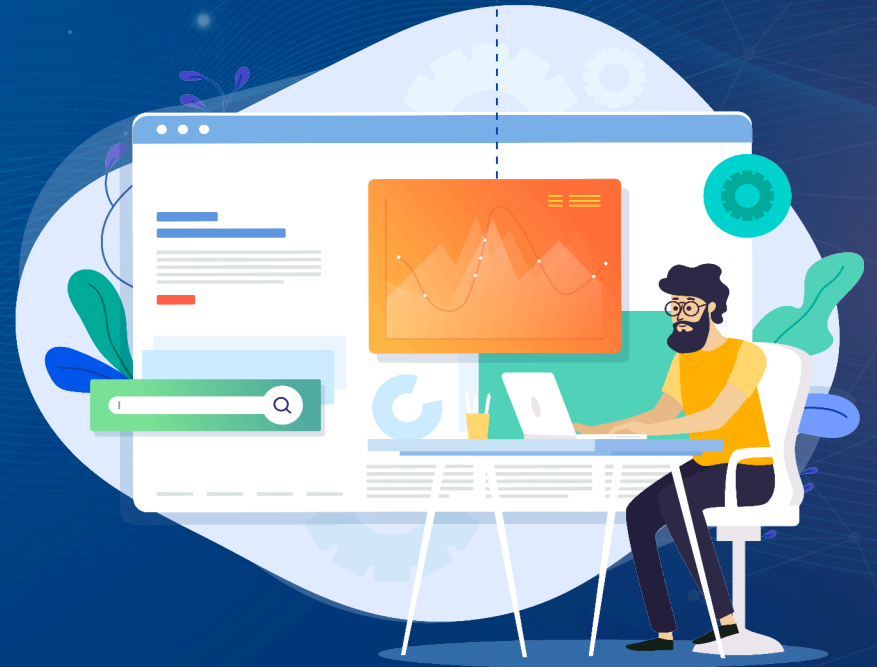


Auditing and Reports

- ✓ Real time and audit ready reports
- ✓ Easy to analyze graphical representations
- ✓ Ability to track every chat session initiated
- ✓ Granular reports on every remote action performed

Summary

A secure and comprehensive remote access tool that's available on cloud and on premises. Remote Access Plus assists system administrators, IT helpdesk technicians and MSPs rescue their network computers from IT incidents anywhere, anytime.



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