

Product Overview

ManageEngine M365 Manager Plus is a one-stop solution for Microsoft 365 reporting, management, auditing, and monitoring that simplifies supervision, ensures security and compliance, and provides valuable insights into all the different components of Microsoft 365. It eliminates the need to write complex PowerShell scripts and reduces the costs associated with administering Microsoft 365.

Top capabilities of M365 Manager Plus

- ✔ **More than 700 reports on major Microsoft 365 services:** Generate preconfigured, customizable reports across multiple Microsoft 365 services such as Entra ID, Exchange Online, and SharePoint Online in just a few clicks.
- ✔ **Automated Microsoft 365 life cycle management:** Create automation policies to run tasks like automatic provisioning and deprovisioning of users, group memberships, licenses, permissions, and more.
- ✔ **Event and change auditing:** Track changes made to objects with real-time alerts on admin and non-admin activities, malware, data loss prevention, failed logons, and more.
- ✔ **Pattern-based content search:** Search for emails with PII, insider information, and malicious content with automated search schedules to ensure email security and compliance.
- ✔ **Service and endpoint health monitoring:** Monitor Microsoft 365 features and endpoints around the clock with custom profiles and view granular details on the incidents in your environment.
- ✔ **Granular help desk delegation:** Limit permissions and access in Microsoft 365 for technicians with virtual tenants. Use role-based delegation to assign customizable permissions and functions to implement the principle of least privilege.
- ✔ **Real-time event alerts:** Receive instant notifications when events such as untimely login attempts, or when PII is shared in emails.
- ✔ **Exchange Online data backup and restore:** Back up your Exchange Online emails, calendar entries, contacts, journals, notes, posts, and tasks, and restore them granularly with periodic incremental backups.

How M365 Manager Plus mitigates current market problems

Market challenges	How M365 Manager Plus helps
Modifying objects in bulk without having to resort to PowerShell scripting.	Management actions: Employs powerful and convenient management actions provided in a user-friendly interface to execute day-to-day tasks, like provisioning Microsoft 365 users, resetting passwords, and managing licenses, with bulk administrative capabilities and templates for creation and modification.
Automating the execution of mundane tasks, especially repetitive and sequential ones like onboarding and offboarding, to reduce inefficiencies and improve workloads for IT teams.	Automated workflows: Automates routine Microsoft 365 tasks and creates event-driven policies that execute a customized sequence of tasks based on the conditions you set.
Tracking specific activities, like malware emails, failed logins, and file changes, across all major Microsoft 365 services in an intuitive, convenient manner.	Microsoft 365 auditing: Provides real-time data on the events happening in your Microsoft 365 environment with customizable audit profiles and real-time alerts in just a few clicks.
Needing to identify, monitor, and store details on multiple Microsoft 365 tenants on a granular level across all tenants.	Extensive reporting capabilities: Takes advantage of over 700 built-in reports with related management tasks for each, all available to be accessed, customized, and scheduled in just a few clicks without resorting to complex scripting.
Managing the privileges of multiple admins.	Delegation: Delegates tasks and specific objects to help desk technicians using help desk roles. Prevents privilege escalations by delegating only selective actions on specific objects to individual technicians without elevating their existing Microsoft 365 permissions.
Accidentally deleting or modifying Exchange Online objects (emails, contacts, calendars, and tasks), which impedes employees from working optimally.	Exchange Online Backup: Secures your Exchange Online data with incremental backups and restores them granularly.

Business benefits

High managerial and administrative efficiency | Improved savings on license management
Secure administrative delegation | Higher ROI | Improved compliance

The evaluators

Pitching M365 Manager Plus to customers

Managers	Administrators	Technical evaluators
<p>Interested in: The ROI, business benefits, and reputation.</p>	<p>Interested in: Pain points, use cases, and product features.</p>	<p>Interested in: Back-end workings of the tool, configurations, and other technical concerns like compliance.</p>
M365 Manager Plus advantages		
<p>Top companies across different verticals, including education, banking, government, and healthcare, trust M365 Manager Plus.</p>	<p>Over 700 ready-to-generate reports with customizable, attribute-based filtering.</p>	<p>Includes fully functional demo sites and comprehensive help documentation to provide a better understanding of the tools.</p>
<p>A comprehensive, all-in-one solution with reporting, management, auditing, and monitoring at a competitive price.</p>	<p>Frequent management activities can be automated based on conditions, delays, and frequencies, and scheduled to be executed efficiently in bulk using M365 Manager Plus, compared to the tedious and time-consuming manual processes required by PowerShell.</p>	<p>Provides automatic tenant configuration, making it easy to deploy and operate.</p>
<p>Reduce operational time multifold with bulk management tasks, automation policies, and virtual tenants to speed up your execution time and increase the number of objects processed.</p>	<p>Audit profiles with real-time alert systems for all major Microsoft 365 services.</p>	<p>Prevents admin privilege elevations and misuse using custom technician roles to assign permissions on a granular scale.</p>
<p>Service monitoring that can identify service interruptions and is more responsive than the native Microsoft 365 admin center.</p>	<p>Management of multiple technicians' control over your environment with customizable help desk roles.</p>	<p>Complies with all major regulations and helps prove your organization's compliance with dedicated reports for each regulation.</p>

Conversation starters

- 1 Ever wished you could manage and automate all your Microsoft 365 administrative tasks without having to learn or use PowerShell?
- 2 Does it take longer than you'd like to generate meaningful reports from your Microsoft 365 environment? What if you could do it with just a few clicks?
- 3 What if you could receive real-time alerts for critical events across all major Microsoft 365 services without constantly monitoring them?
- 4 Are you still assigning your licenses manually—one user and one service at a time?
- 5 How do you measure the ROI on your Microsoft 365 tools? What if you could significantly reduce operational time and increase productivity?
- 6 Wouldn't it be great to have a single solution for all your Microsoft 365 management, reporting, auditing, and monitoring needs—without breaking the bank?
- 7 Even after generating your reports with PowerShell scripts, how would you organize your data if you couldn't filter them based on your required conditions?
- 8 How do you ensure compliance and security in your Microsoft 365 environment while keeping operational costs low? Let's talk about a tool that helps you achieve both.

Key differentiators

Comprehensive solution

M365 Manager Plus is a single solution that combines all management, reporting, auditing, and monitoring functions. It's easier and more efficient to reduce administrative tasks utilizing one proven, comprehensive solution.

Exchange Online backup

Safeguard against accidental deletions. Back up emails and other Exchange Online data like calendar entries, contacts, journals, notes, posts, and tasks, and perform granular restorations when you need them.

Compliance reporting and monitoring

Comply with the stringent requirements of IT regulatory mandates like PCI DSS, ISO 27000, SOX, HIPAA, and FISMA, by keeping tabs on all administrator and user activities in your Microsoft 365 environment.

Opportunities

The cloud-based Microsoft 365 reduces the cost and complexity of on-premises systems, but management of its various components is challenging. ManageEngine M365 Manager Plus delivers a cost-effective solution that centralizes administration, automates routine tasks, and streamlines bulk operations.

Almost 90% of organizations cited insider threats as one of their major cybersecurity risks in 2023. M365 Manager Plus directly addresses this concern by helping protect your business from internal and external security threats. Its numerous auditing profiles track user actions and activities, including mailbox permission changes and password resets, and can be configured to send instant alerts for unusual activities. This solution can extend your audit data retention beyond 180 days so you can efficiently comply with data regulations.

PowerShell scripting can be challenging because of its complex syntax and the necessity for deep understanding of scripting principles and command structure. M365 Manager Plus provides a solution by enabling users to execute complex operations via its intuitive interface and automations for a multitude of sequential tasks, decreasing manual labor and minimizing mistakes, which goes a long way towards saving considerable time and money on inefficiencies.

Use cases

Scheduled reporting and simplified management

IT administrators need information on activities, objects, or events in Microsoft 365 to perform their tasks, including tracking newly created users, inactive mailboxes, and stale Microsoft 365 licenses. M365 Manager Plus can schedule the reports you select, featuring the information you require, and export or mail them in a format of your choice so that your admins can gain this information for reports, or to effortlessly execute tasks in bulk.

Automating employee onboarding

User onboarding involves multiple departments and can be a complex and time-consuming process with the Microsoft 365 Admin Center, which does not support creating users in bulk, and automatically assigning licenses and roles. M365 Manager Plus simplifies user provisioning with automation and templates. You can seamlessly automate tasks like creating accounts, blocking users, and modifying licenses, and you can create standard configurations and use CSV files for bulk creations.

Managing Microsoft 365 licenses efficiently

It is important to assign licenses based on user needs and monitor for inactive users and unused licenses across different departments and roles to control operational costs. M365 Manager Plus simplifies license management by allowing bulk actions without PowerShell scripts. It provides reports that help admins quickly reassign or remove licenses from inactive users, saving on operational costs.

Auditing user logons and other activities

Auditing activities in Microsoft 365 helps you identify inactive user accounts, after-hour business actions, file accesses, and more. However, Microsoft 365 auditing generates only a single report that has to be exhaustively filtered every time any specific information needs to be retrieved. Compare this to M365 Manager Plus that consolidates all activities across your Microsoft 365 environment into prepackaged reports with real-time alerts via email whenever a specific activity is detected so you can act and resolve it swiftly.

Simplified administrative delegation

Delegating permissions in the native admin center is tedious and can compromise security if not performed accurately as admins are provided considerable control. M365 Manager Plus streamlines administration with virtual tenants and role-based delegation, enabling you to create custom roles with specific access levels, ensuring they only access what they need while executing their tasks without delays or bottlenecks.

Useful resources

[ROI calculator](#) | [Fact sheet](#) | [Help document](#) | [Online demo](#)