

ManageEngine ITOM Solution

Network Monitoring | Server Monitoring | Bandwidth Monitoring | Configuration and Change Management | Firewall Log Management | IP Address Management | Switch Port Management | Applications Monitoring | End-user Experience Monitoring | Storage Monitoring | Fault Management



TOP

- 4 Banks
- 3 Network service providers
- 4 Management consulting firms
- 3 Computer manufacturers

in US trust **ManageEngine ITOM solutions** to manage their networks, servers, and applications.

Our trusted customers



SIEMENS

L'ORÉAL



OpManager

Network and server monitoring

OpManager is a network monitoring software that proactively monitors your network, servers, virtual servers for fault and performance. It alerts you through email and SMS in case of any fault.

Performance Monitoring and Health Monitoring

Monitor and get complete visibility into a wide range of routers, switches, firewalls, physical and virtual servers for performance, health & availability.

Multi-vendor Support

Get support for a wide range of vendors and technologies such as Cisco, Juniper, Palo Alto, Windows, Linux, VMware, Hyper-V, Xen, etc.

Adaptive Thresholds:

Adaptive Thresholds uses OpManager's Machine Learning-based predictive algorithms to optimize the efficiency of alerts, by dynamically modifying the threshold values for critical monitors.

WAN Monitoring

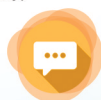
Monitor WAN paths for latency, jitter, MOS, and more with IP SLA technology and improve your WAN's performance. We also support Cisco Meraki (SD-WAN) and Cisco ACI (SDN) monitoring.

Workflow Automation

Automate L1 and L2 troubleshooting tasks and repeated IT tasks such as executing backup scripts.

Salient features

- 53000+ vendor templates
- 11500+ device templates
- 100+ reports
- Hyperconverged infrastructure
- Service and process monitoring
- Virtualization monitoring
- VPN monitoring
- Various third party integration
- Layer2 maps
- Multi level thresholds
- Email and SMS alerts
- Customizable dashboards



OpManager is a real handy tool to manage not just the network devices but also your applications, servers and databases along with the switches and routers.

- Naj Mickael,
IT Director Assistant, Ports Petroleum

Applications Manager

Application Performance Monitoring

Applications Manager provides deep application performance monitoring with byte-code instrumentation, infrastructure monitoring and digital experience monitoring from a single console. We provide out-of-the-box support for 150+ different technologies - both on premise and cloud.

Ensure end-to-end application performance monitoring

Monitor and troubleshoot application performance issues in dev, QA, and production environments with code-level insights, distributed transaction tracing, application service maps, and more.

Gain visibility into your hybrid cloud infrastructure

Proactively monitor and troubleshoot performance issues in a diverse business infrastructure spanning public cloud, private cloud as well as on-premise environments.

Deliver seamless digital experience

Leverage our digital experience monitoring capabilities to gain holistic insight into real-time customer behavior. Deliver flawless end user experience by measuring it across multiple geographies.

Effective fault management

Spot critical application performance issues with dynamic baselining. Identify performance degradation by setting up thresholds and anomaly profiles.

Leverage AI-powered alerts & reports

Get to the root cause of issues precisely with AI-assisted smart alerts. Easily visualize all relevant metrics to your stakeholders.



Salient features

- Supports 150+ apps
- Automatic discovery & dependency mapping
- Real user monitoring
- Code-level diagnostics
- Root cause analysis
- Anomaly detection
- Rest APIs & SLA Management
- ML based advanced analytics
- Customizable dashboards

Applications Manager is the critical solution we trust for end-to-end monitoring of our global IT systems infrastructure.

- Dave Blodgett,
Wyndham Worldwide

Starts at
\$595

NetFlow Analyzer

Bandwidth monitoring and network traffic analysis

NetFlow Analyzer is a comprehensive, highly scalable bandwidth monitor and network traffic analyzer. It is a full-featured flow-based software that supports a wide range of flow formats and devices to monitor network bandwidth performance in real-time.

Enhanced visibility

Get in-depth visibility into your network devices, bandwidth usage, and network traffic patterns to identify bottlenecks and troubleshoot them effectively.

Traffic Shaping

Apply QoS and ACL to shape traffic and open up bandwidth for critical apps and restrict bandwidth for non-critical apps.

Forensics and security analytics

Monitor detailed historical reports to detect anomalies in traffic, and identify internal and external security threats including but not limited to DDoS, botnets, and port scans.

Capacity planning

Forecast bandwidth usage and plan capacity based on historical usage trends and application growth.

Cloud traffic monitoring

Monitor and manage AWS resources and virtual private clouds in your network.

Salient features

- NetFlow, sFlow, J-Flow, IPFIX
- One-click flow export
- Customizable dashboards
- CBQoS
- NBAR/NBAR2
- Cisco AVC
- WLC monitoring
- Network behavior anomaly detection
- Cisco IPSLA
- Network forensics and security
- Cloud traffic monitoring



NetFlow Analyzer was the best product we reviewed that had all the features we needed. It is also very easy to set up and maintain.

- Jason Daughtry
Systems Administrator, Thomasville Utilities

Starts at
\$595

Network Configuration Manager

Configuration and change management

Network Configuration Manager is a configuration and change management software that helps you manage your startup and running configurations for change and compliance.

Configuration Management

Periodically backup configurations and revert to previous configuration in case a faulty configuration is applied.

Change Management

Monitor configurations for change and get instant alerts for unauthorized changes.

Compliance Auditing

Examine configurations for compliance to a defined set of internal / external policies and standards and get notified on any violation.

User Activity Tracking

Create user audit reports to find out who, what and when of configuration changes made. Record actions, archive and playback.

Automation

Automate all repetitive, time-consuming configuration management tasks. Apply configuration changes in bulk.

Salient features

- Change review & approval
- PCI review
- Config. change alerting
- Config. comparison
- Remote firmware upgrade
- Config. rollback
- Job scheduling
- Configuration search
- Distributed network config. management
- Firmware vulnerability management
- REST API Config. management



Network Configuration Manager has helped us save a great deal of time in rolling out configuration changes to numerous network devices within minutes.

- **Larry Ware**
Federal Signal Global Network Boffin

Firewall Analyzer

Firewall log analysis and rule management

Firewall Analyzer is a log analytics and compliance management software that helps you collect, archive and analyze logs for security and bandwidth issues.

Compliance Management

Automate compliance audits with out-of-box reports and get your firewall security validated with security audit reports.

Change Management

Track changes made on firewall configurations and get a complete trail with change management reports.

Firewall Policy Management

Get visibility into your firewall rules and optimize them to get the best out of your firewall. Automate firewall rule administration and perform in-depth impact analysis.

Log Analysis

Create user audit reports to find out who, what and when of configuration changes made. Record actions, archive and playback.

Network Forensic Audits

Pull out raw log reports to find out the root cause of a particular security issue.

Salient features

- Firewall policy management
- Rule administration
- Firewall security reporting
- Config. change tracking
- Internet activity monitoring
- PCI DSS and ISO auditing
- VPN & web app reporting
- Compliance auditing



Firewall Analyzer helps me to understand the attacks in my network and various threat to my network. Apart from that it is very helpful in notifying when anomalous events happen in my network.

- Samuel Uwayirungu
IT Security Officer, Tigo Rwanda SA

OpUtils

IP Address and switch port management

OpUtils is a IP address and switch port mapping software that comes with more than 30 built in networking tools which simplifies network monitoring tasks.

IP Address Management

Scan across multiple IP subnets, and supernets to monitor IP availability, status, and manage IP reservation. Get instantly alerted on issues such as IP conflicts.

Switch Port Mapping

Monitor and track switch port availability and connected device details. Enable end-to-end mapping with visibility into details such as stacked port's connected MAC addresses.

Rogue Detection

Get alerts when any unidentified or unauthorized device is detected and also block a particular switch port.

MAC IP Mapping

Get a list of MAC Addresses and its corresponding IP Addresses and DNS names that are collected over a period.

Network Tools

Access more than 30 tools such as Trace Route, Wake-on-LAN, DNS resolver, SNMP walker, and more for simplified troubleshooting.



Salient features

- Support for IPv4 and IPv6
- End-to-end IP details
- IP history and audit
- DHCP server monitoring
- DNS & MAC resolution
- Hierarchical view of IPs and switches
- Active directory integration

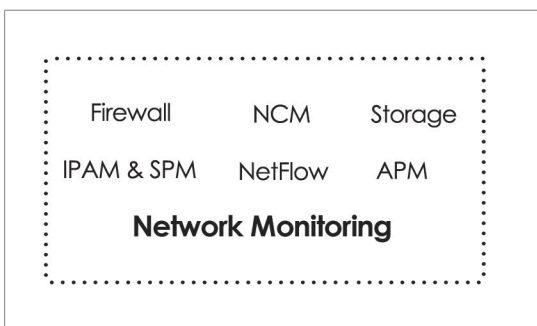
OpUtils has provided us a detailed and intuitive interface to easily manage our IP space and switch ports. We can easily find any system on our network through their switch port mapper tool and also quickly identify possible security violations.

- Nichole K. Boscia CSC,
Sr. Network Engineer, NASA Ames Research Center
Advanced Supercomputing Division

OpManager Plus

Integrated IT operations management

OpManager Plus is an integrated IT operations management software that tightly integrates our network monitoring, application monitoring, bandwidth monitoring, configuration management, firewall management and IP address & switch port management modules.



Salient features

- Comprehensive monitoring
- Tighter data integration
- Unified alerting
- Single upgrade
- Common database
- Affordable pricing
- Single license

Bundled Price

50

+

1

=

(Network/Application/Storage monitoring
/Bandwidth management
/Configuration management
/IP address and switch port monitoring)

(Firewall management)

All these
@ just
\$3095

Starts at
\$795

OpManager MSP

Network and server monitoring

OpManager MSP is a network monitoring and management solution for Managed Service Providers. It helps MSPs gain complete visibility, proactively detect faults, and troubleshoot issues in their multi-client environment.

Simple client onboarding

Easily onboard client environments with a quick, robust and efficient discovery process that comes pre-equipped with a powerful discovery rule engine.

Proactive multi-client visibility

OpManager MSPs Dashboards and NOC views provides single pane of glass view into critical KPIs of multiple clients.

Robust, multi-channel alerting

Alerts via communication channels like email & SMS. Webhook integration to tools like Telegram, MS Teams etc for timely communication with key stakeholders.

Efficient ITSM integration

Integration with ServiceDesk Plus MSP for faster and efficient troubleshooting, leading to reduced MTTR.

Automated fault management

Automate L1 & L2 client fault management operations to save on time, effort and financial capital.

Salient features

- 53000+ vendor templates
- 10000+ device templates
- 100+ reports
- Services monitoring
- Process monitoring
- Hyperconverged Infrastructure monitoring
- Layer 2 maps
- Multi-level thresholds
- Integration with Service Desk Plus MSP
- Email and SMS alerts
- Customizable dashboards
- NCM add-on support

Awards



OpManager has been named 'Network Management and Monitor vendor of the year' at the Future Network Awards 2021, as a part of Tahawul Tech's tenth annual Network World Middle East Awards.

Info-Tech Research group's Software Reviews have recognised ManageEngine OpManager as a leader in the 'Network Monitoring' Category.



Leading research and advisory firm, Gartner has featured ManageEngine in 2021 Gartner Magic Quadrant for Application Performance Monitoring



A leading analyst firm, puts ManageEngine OpManager in catbird seat against a morass of expensive, poorly integrated and complex tools from HP, IBM, BMC and CA. OpManager ensures unparalleled infrastructure performance and availability with a keen eye to the delivery of critical business services.



ManageEngine Named Customers' Choice Choice in 2021 Gartner Peer Insights 'Voice of Customer Report' : Application Performance Monitoring

42,000 customers and **100,000** free users trust our ITOM solutions.



Visit www.manageengine.com to
download **30-day free trial** of all our products.

To know more about our products, get a demo or price quote

Mail to: sales@manageengine.com | **Phone:** +1 888 720 9500

