

# Overview

Exchange Reporter Plus is a reporting, change auditing, monitoring, content search, and migration solution for Exchange servers, Exchange Server Subscription Edition (SE), Exchange Online, and Skype for Business servers. This solution offers over 450 intuitive reports on every aspect of Exchange, including email traffic, OWA, ActiveSync, distribution lists, and public folders. It helps you to audit every user activity and monitor all Exchange services 24/7. You can also perform an instant content search across all mailboxes in your organization to track down confidential information being shared via emails. You can also streamline the migration of emails, contacts, tasks, and calendars from Exchange Server to Exchange Online.

## Top capabilities of Exchange Reporter Plus

- ✔ **Hybrid support:** Get support for both Exchange Server (including Exchange Server Subscription Edition) as well as Exchange Online environments.
- ✔ **Comprehensive reports:** Get over 450 reports on every aspect of Exchange, including email traffic, OWA, ActiveSync, distribution lists, and public folders.
- ✔ **Event and change auditing:** Stay vigilant about non-owner mailbox activity, mailbox permission changes, database availability group failovers, and more.
- ✔ **Instant alerts:** Get instant email alerts for suspicious activities occurring in your Exchange organization.
- ✔ **Exchange Server monitoring:** Track the health of databases, email storage, Exchange email queues, and more.
- ✔ **Content search:** Identify suspicious emails with instant content searches and schedule content search profiles to run periodically.
- ✔ **Migration:** Migrate your mailbox data effortlessly from Exchange Server to Exchange Online.
- ✔ **Granular help desk delegation:** Assign tasks to help desk technicians and ease the load on administrators.

Market problems	How Exchange Reporter Plus helps
Not getting regular updates on the Exchange environment	Schedule reports to get regular updates on every important aspect of Exchange.
Confidential information shared via emails going unchecked	Use instant keyword- and pattern-based content searches and custom content search profiles.
Proving compliance for various industrial regulations	Leverage exclusive compliance reports for SOX, HIPAA, the GLBA, and the GDPR.
Spam and malware emails infecting organization mailboxes	Track the highest spam and malware recipient accounts using spam and malware detection reports.
Bulk, unorganized user audit information	Integrate with SIEM tools to analyze raw audit data easily and store logs for an indefinite period.
Important actions going unnoticed while using native tools	Define custom actions that need to be audited and get notified about serious issues regularly.
Difficulty migrating from Exchange Server to Exchange Online	Schedule migrations and automate the application of Exchange Online licenses during the migration process.

## Business benefits

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- Simplified administration
- Detects spam and malware emails
- Increased vigilance over user mailbox activities
- Improved email security
- Improved compliance

## Pitching Exchange Reporter Plus to prospects

<b>Managers</b> Most business-facing personnel, like C-level executives, operational leads, analysts, and department heads, constitute this classification. They tend to focus on how a product will likely affect their operational efficiency, the costs they put into it, how much they can make out of it, and the reputation of their organization when making a purchase decision.	<b>Administrators</b> These are the end users of the product. This classification includes system administrators, human resource personnel, and help desk technicians. Their concerns revolve around solving or improving how they deal with their day-to-day problems, specific pain points with using the native admin center, how the product can simplify their complex tasks, and how efficiently and quickly the product can handle their mundane tasks.	<b>Technical Evaluators</b> This classification of evaluators comprises compliance managers, system administrators, training personnel, and like-minded people who are mainly looking for how this product satisfies their technical requirements, how feasible it is to deploy in their environment, and how their data is processed.
<b>Interests</b>		
The ROI, business benefits, and reputation	Pain points, use cases, and product features	The back-end workings of the tool, configurations, and other technical concerns
<b>Exchange Reporter Plus advantages</b>		
Top companies across different verticals, including education, banking, government, and healthcare, trust Exchange Reporter Plus.	The product has over 450 ready-to-generate reports along with the ability to create custom reports to help you stay on top of your Exchange environment.	We provide training and certification courses, along with a fully functional demo site and comprehensive help documentation, to offer a better understanding of the solution.
Exchange Reporter Plus is a comprehensive, all-in-one solution with reporting, auditing, monitoring, content search, and migration features at a competitive price.	Eliminate third-party integrations and manage your entire environment with a single solution.	Automatic Exchange Server (including Exchange Server Subscription Edition) and Exchange Online tenant configuration makes it easy to deploy and operate.
Generate exhaustive reports to help you stay compliant with various regulations.	Create alert profiles tailored to various categories, such as Exchange database changes or mailbox permission modifications. Customize these profiles to prioritize notifications according to their importance and receive email alerts accordingly.	Get detailed instructions on setting up the solution with the least privileges required.

	Delegate custom roles to technicians so they can fetch reports regarding your Exchange environment without the need to elevate their native Exchange privileges.	Archive audit logs and retain them for compliance and forensic analysis.
		Easily migrate from Exchange Server to Exchange Online.

## Conversation starters

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- How do you currently ensure that you stay up to date with the changes occurring within your Exchange environment?
- What level of visibility and control do you currently have over the flow of confidential information within your email communications?
- What measures do you have in place to proactively address and rectify non-compliance issues within your Exchange ecosystem?
- How do you assess the effectiveness of your current email security measures in combating spam and malware threats?
- How do you assess the effectiveness of your current approach to auditing user activities within your Exchange environment?
- How do you currently address the risk of critical activities slipping under the radar?
- What specific obstacles have you encountered while planning or executing the migration from Exchange Server to Exchange Online?

## Key differentiators

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- **Comprehensive, hybrid solution**  
Exchange Reporter Plus is a single solution that combines all reporting, auditing, monitoring, content search, and migration functions for hybrid Exchange environments into one place. This eliminates the need to use multiple solutions, making it easier to learn and reducing administrative load. The unified interface simplifies day-to-day administration and improves operational efficiency while reducing the risk of errors.

- **Compliance reporting and monitoring**

Comply with the stringent requirements of IT compliance regulatory mandates, like the PCI DSS, the GLBA, SOX, HIPAA, and FISMA, by keeping tabs on all administrator and user activities in your Exchange environment. By generating audit reports for nearly every change in your environment and receiving alerts via email, you can easily meet compliance regulations.

- **Exchange Online migration**

Switch to Exchange Online and migrate emails, contacts, calendars, and tasks, ensuring all essential data is transferred. Flexible scheduling allows migrations to take place during non-business hours, minimizing disruptions. Whether selecting existing Exchange Online users or creating new ones, customize the migration to suit your needs precisely.

## Opportunity

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- Native solutions have limited functionality in providing comprehensive and statistical Exchange reports. Moreover, they are restricted to displaying objects under a single entity at a time.
- Native solutions' out-of-the-box reporting features are basic and lack the flexibility to create customized reports needed for specific insights.
- Unlike native Exchange Server (and Exchange Server Subscription Edition), Exchange Reporter Plus offers a powerful content search feature with granular filtering, allowing you to locate specific data across mailboxes efficiently.
- Continuous monitoring and alerting on server, database, email storage, and email queue health can help administrators ensure that their resources stay available always.
- Migrating mailbox data to Exchange Online is a lengthy and error-prone process. Migration also interrupts administrators from managing the environment smoothly.

## Use cases

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- **Manually generating reports to keep track of your Exchange environment is time-consuming.**  
Exchange Reporter Plus allows you to schedule reports by specifying the time at which you'd like them to get automatically generated. You can also generate them periodically by day, week, or month, and have them exported to different email addresses of your choice.
- **It's not possible to get visibility into modification events for all objects from a single page.**  
Cumulative reports in Exchange Reporter Plus help you view all deletions, modifications (such as changes made to the properties and permissions of mailboxes), and other activities for different Exchange mailboxes from a single console. With various filtering options to choose from, you can easily customize the scope and activity of the objects you want to get reports on.

- **Migrating resources from on-premises Exchange to Exchange Online can be complicated.**  
Exchange Reporter Plus provides hassle-free migration—you just need to select a few check boxes and schedule the process. Seamlessly migrate to Exchange Online without interruptions to your workflow.
- **Administrators face the burden of managing the entire Exchange environment.**  
When administrators have too many tasks at hand, they can delegate or assign roles to non-admin users (technicians) without elevating their privileges. These roles can be customized only to allow certain capabilities, and each technician's activity can also be monitored by reports.

## Our Products

AD360 | Log360 | ADManager Plus | ADAudit Plus | ADSelfService Plus | M365 Manager Plus

### ManageEngine Exchange Reporter Plus

Exchange Reporter Plus is a reporting, change auditing, monitoring and content search tool for hybrid Exchange environments and Skype for Business. It features over 450 comprehensive reports on various Exchange objects, such as mailboxes, public folders and distribution lists as well as on Outlook Web Access and ActiveSync. Admins can configure alerts in Exchange Reporter Plus to receive instant notifications on critical changes that require immediate attention. Migrate from Exchange on-premises to Exchange Online without hassles. For more information about Exchange Reporter Plus, visit [www.manageengine.com/products/exchange-reports](http://www.manageengine.com/products/exchange-reports).

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